

Luggage Logistics Successfully completes BRS implementation at Zurich Airport

FOR IMMEDIATE RELEASE

[ZURICH, Switzerland – December 2025] – Luggage Logistics today announced the successful, on-time **Go Live** of its advanced Baggage Management System (BMS) at **Zurich Airport (ZRH)**. This milestone marks the completion of a major project, following Luggage Logistics' selection through a competitive tender to replace the airport's previous **Baggage Reconciliation System (BRS)**.

The new system builds on Luggage Logistics' comprehensive baggage management platform, incorporating **custom enhancements** to meet Zurich Airport's sophisticated operational requirements. These targeted updates were designed to overcome specific legacy system limitations, providing airport and ground handling staff with **greater efficiency, improved usability, and a smoother operational flow**.

“Successfully delivering a system of this complexity on schedule is a testament to the dedication of the project teams on both sides,” said Shaun Penton, Head of Operations for Luggage Logistics. “From the start, both sides shared a clear vision for what the system needed to achieve, and it has been a genuine pleasure collaborating with the knowledgeable and efficient customer project team. We're delighted with the smooth launch and look forward to a long and productive partnership with Zurich Airport.”

Following comprehensive system acceptance testing and staff training earlier in the year, followed by a phased cutover, the project achieved its planned Go Live in December in line with the agreed project plan. The new Baggage Management System is now **fully integrated and operational**, supporting Zurich Airport's ongoing commitment to delivering a **reliable, efficient, and passenger-focused** travel experience.

Luggage Logistics Ltd is a leading global provider of specialized IT solutions for the aviation industry, offering innovative Baggage Management (BMS/BRS) and ULD Management systems. The company provides intelligent, integrated solutions that are deployed in **over 250 airports worldwide**, improving visibility, accuracy and efficiency across the baggage journey. With a proven track record in system design, implementation and support, Luggage Logistics helps the aviation industry deliver smarter, more reliable baggage operations worldwide.